

EXPLORING QUALITY WITHIN THE DISABILITY SECTOR

Forum Overview

This forum explores a range of perspectives regarding what constitutes a quality disability service and clarifies DHS funding expectations and forthcoming Quality Framework audit processes.

The forum will provide all participants with resources that will assist agencies to both understand and comply with Quality Framework audits 2009.

Forum content will include:

- Quality expectations from a service user and carer perspective
- Overview of the Quality Framework and DHS expectations regarding service audits
- Meeting multiple quality expectations from diverse funding bodies
- Quality resources currently available

Keynote speakers include;

- Arthur Rogers , Executive Director-Disability Services Division DHS
- Representatives from Community services and health industry training board, DHS Quality Division and Action for community living (ACL)

Date: Wednesday 4th March 2009

Time: 2pm-5pm

Registration opens at 1pm (Forum commences at 2pm sharp!)

Venue: Darebin Arts & Entertainment Centre. (Grevillea Room)

Corner Bell Street & St Georges Road, Preston 3072

(Melways Ref. 30 E1)

Cost: \$55.00 per person

No payment will be taken on the day

Attendant care will be available on the day. Please let us know if you need attendant care while attending this forum.

Book online: <http://www.field.org.au/events/forums/quality/form.php> or contact Josie Prioletti 0438 8465 84 for more information