
Community Support Worker Job Profile

CHCDIS1C Orientation to disability work

Elements

Demonstrate commitment to quality services for people with disabilities
Support rights, interests and needs of people with disabilities
Respond to situations of risk or potential risk to people with disabilities

CHCDIS2B Maintain an environment designed to empower people with disabilities

Elements

Enhance communication by people with disabilities
Enhance the independence of people with disabilities
Uphold the rights and responsibilities of people with disabilities
Contribute to the development and review of policies
Work as a member of a team to research the development of policies on empowerment

CHCDIS3C Provide services to people with disabilities

Elements

Assist people with disabilities to identify their needs
Support people with disabilities to meet their needs
Review work/services provided for people with disabilities

CHCINF1B Process and provide information

Elements

Process and prepare information
Store and maintain information
Provide prepared information to promote access to services

CHCDIS4A Design procedures for support

Elements

Assess the personal support requirements of the person with a disability
Design individual personal support procedures
Implement individual personal support procedures

CHCCS2C Deliver and develop services for people with disabilities

Elements

Target suitable services for people with disabilities
Deliver services to people with disabilities
Review services provided to people with disabilities

CHCCOM3C Utilise specialist communication skills

Elements

Identify appropriate communication strategies to meet the needs of clients and colleagues and build strong relationships
Conduct effective communication with service users and staff
Contribute to the development of effective communication strategies
Represent the organisation to a range of groups
Apply specific communication techniques to assist in resolving conflict
Implement mechanisms that facilitate group discussions

CHCORG5B Maintain an effective work environment

Elements

Work to achieve identified outcomes
Establish and maintain appropriate work relationships
Facilitate operation of the workgroup
Review and develop own performance

CHCOHS302A Participate in safety procedures for direct care work

Elements

Identify manual handling hazards, assess related risk and follow risk minimisation procedures
Identify sources of risks to personal safety, assess level of risk and follow risk minimisation procedures
Identify sources of infection and apply industry accepted practice to minimise risk of infection to themselves, clients and others
Identify other hazards and assess risks
Follow procedures and strategies for risk control
Contribute to OHS in the workplace.

CHCDADMIN1A Undertake basic administrative duties

Elements

Organisational reporting procedures are followed
Use workplace equipment

CHCCD1B Support community participation

Elements

Work with individuals and the community to promote participation
Support existing community activities

SRCCD006A Implement community inclusion process for people with a disability

Elements

Plan community support in conjunction with people with a disability
Empower people with a disability to communicate their needs and choices
Assist people with a disability to establish relationships with key people
Apply strategies for linking people with a disability to recreation opportunities

SRCCRD007A Develop recreation programs

Elements

Determine program parameters
Develop a recreation program plan
Implement the program
Evaluate the program

SRCCRO010A Conduct a recreation program for people with a disability

Elements

Prepare for program/activity
Establish effective communication
Assist the person with a disability to meet lifestyle and relationship needs through participation in a program/activity

HLTFA2A Apply advanced first aid

Elements

Assess the situation
Manage the casualty
Coordinate First Aid activities until arrival of medical assistance
Communicate essential incident details